

Cross-border logistics

Smarter Canada-US logistics solutions

Cross-border logistics between Canada and the United States is becoming increasingly complex. Shifting trade conditions, evolving regulations, and changing capacity dynamics are putting greater pressure on supply chains. Whether you are an established Canadian shipper or a non-resident importer (NRI), our experts help you navigate change with confidence. Backed by an extensive Canadian network, trusted carrier partnerships, and deep cross-border expertise, we keep your goods moving compliantly, cost-efficiently, and on time.





Flexible capacity and nationwide coverage, without heavy asset investment

Strengthen your cross-border operations

Operating across the Canada-US border requires flexibility, resilience, and local expertise. Our integrated network, strong carrier partnerships, and nationwide coverage help you adapt quickly to changing market conditions while providing scalable transportation solutions without heavy asset investment. With a single point of contact managing shipments end-to-end, we help reduce complexity, streamline communication, and identify opportunities for continuous improvement and shipment optimization through quarterly business reviews (QBRs).

Maximize efficiency and savings with our strategically located solutions

Our strategically positioned cross-dock capabilities and partner network support efficient transloading and distribution for cross-border imports and exports throughout Canada. With access to modern facilities, including our Toronto cross-dock with more than 80,000 sq ft of space, we enable flexible handling of fluctuating volumes while avoiding costly direct trucking or infrastructure investments.

This approach allows you to scale operations based on demand, improve cost efficiency, and maintain strong cash flow, while ensuring reliable service across key Canada-US trade lanes.



Reliable customs processes for faster, more predictable cross-border flows

Navigating evolving customs complexities— compliantly, cost-efficiently and swiftly

Canada's customs landscape is becoming increasingly complex. Changes in de minimis rules, evolving trade agreements, and increased regulatory scrutiny are impacting both Canadian shippers and NRIs. We help you manage cross-border shipping with predictable, compliant solutions.

Our approach reduces customs-related risks and unnecessary costs while ensuring faster, more predictable clearance. It also minimizes delays, inspections, and compliance exposure, supporting resilient and efficient supply chain operations.

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Customs clearance and compliance

- Customs brokerage and consulting expertise
- End-to-end cross-border coordination
- Support for complex customs scenarios and regulatory changes
- Documentation and compliance management



Optimized low-value shipment solutions

- Low-value shipment (LVS) license: fast Canadian e-commerce entry
- Consolidation of multiple low-value shipments into one entry
- Reduced administrative burden and shared customs costs



Customs and trade consultancy

- Ongoing regulatory guidance aligned with Canadian requirements
- Supply chain optimization for cross-border efficiency
- Advisory for NRI setups and Canadian market entry

Dependable road freight capacity — even when demand is high

Unpredictable capacity can disrupt supply chains and impact service reliability. Our robust carrier network ensures consistent, flexible, and reliable transportation solutions across the Canada-US border.



Less-than-truckload: our integrated less-than-truckload (LTL) network provides flexible options and enhanced transit times through our strategically positioned cross-dock network across Canada. For small parcel and LTL flows, our zone-skipping approach consolidates shipments in the United States and moves them into Canada under a single customs entry. This improves transit efficiency while reducing costs and administrative complexity.



Full truckload: benefit from our long-standing relationships with trusted national and regional carriers and choose the right capacity and equipment for your specific business needs—even during peak demand or market disruptions.



Specialized cargo: does your cargo require special handling? We provide temperature-controlled transport, small parcel solutions, cross-docking, reverse logistics, and tailored cross-border transportation services to support complex shipment requirements.



Intermodal: our intermodal solutions combine the cost efficiency of rail with the flexibility of trucking. With optimized routes, reliable capacity, and efficient cross-border coordination, we help ensure your supply chain operates smoothly and efficiently.

Easy booking with myKN

Manual and complex booking processes can create unnecessary delays before shipments even begin. With myKN, our intuitive digital platform, you can create and manage transport orders quickly and accurately with minimal effort. This reduces manual errors, improves process efficiency, and ensures smoother execution of your cross-border operations.

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Preferred Carriers Program

We are fully committed to the on-time and safe delivery of your goods. That is why we only work with Customs-Trade Partnership Against Terrorism (C-TPAT) qualified partners and follow a strict audit protocol for onboarding new carriers. Our ability to quickly source volume with these suppliers guarantees you availability without compromising on safety.

Real-time eyes on the road

Road Customer Visibility, our cloud-based visibility dashboard, puts you back in the driver's seat with real-time insights at truck or item level. Our smart solution enables you to automate workflows, promptly address deviations, reduce product waste and keep your stakeholders informed about shipment location and integrity—from pick-up to delivery. Enhanced decision-making and process automation take your road freight operations to the next level.

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Industry-specific solutions—uncompromising quality and compliance

Driving growth in the automotive sector

The automotive industry stands to benefit greatly from nearshoring activities—however, realizing this is not without its challenges. Product quality issues and incorrect OEM deliveries can wreak havoc on just-in-time delivery (JIT), while non-compliant labelling can incur legal issues and cause production stoppages. Furthermore, high customs expenditures and low supply chain resilience ultimately harm cost efficiency and cash flow.

Fortunately, our services are geared towards surmounting these hurdles. Our team proactively resolves quality issues before products cross the border, while rapid and accurate sorting processes ensure reliable material processing. We ensure compliant labelling—either through our proprietary warehouse management system (WMS) or your own platform—while simultaneously maintaining OEM-mandated safety stock levels. When goods need to be moved quickly, our 24/7 expedited desk provides the agility needed to maintain continuous operations.

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Uncompromisable healthcare solutions

When moving healthcare products, there is little margin for error. Strict regulatory requirements, temperature sensitivity, and the need for full traceability demand precise and compliant logistics execution. Depending on your requirements, we provide access to certified partners and temperature-controlled solutions that ensure product integrity throughout the supply chain. By maintaining high quality standards and ensuring compliance with regulations, we help you reduce risk and safeguard both patients and your brand reputation.

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Enabling high-tech and semiconductor supply chains

High-tech and semiconductor supply chains require precision and security to protect high-value, sensitive goods—especially across borders. We support customers with reliable transportation solutions, working with audited carriers and specialist crews trained in handling high-tech products. Combined with item-level visibility, this ensures secure, compliant, and efficient cross-border movement.

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Handling dangerous goods with care

Transporting dangerous goods across borders requires specialized expertise to ensure safety, compliance, and environmental responsibility. Our solutions are designed to meet all regulatory requirements while minimizing risk. By working with certified carriers and experienced specialists, we ensure that hazardous shipments are handled safely and efficiently, with full compliance to applicable laws and standards.



Ready to optimize your cross-border operations? Speak to our experts and take the next step toward a resilient, future-ready supply chain.

Contact us

About us

Kuehne+Nagel is about making logistics work smarter for our customers. With a global network and deep industry expertise, we help businesses navigate complexity and unlock growth through reliable, digital services, advanced technologies and data-driven insights.

As the logistics partner of choice for companies worldwide, we deliver tailored, end-to-end supply chain solutions across Air, Sea, Road, and Contract Logistics.

Discover the future of logistics.

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